



Bedford's **Support Coordination services** can help you get the most out of your NDIS Plan.

We will give you the support and tools you need to connect with service providers and coordinate your informal, mainstream and funded supports.

We can make sure you receive the support you need to reach your goals.

What can a Bedford Support Coordinator do for you?

Support Coordination aims to connect you with services that align with your goals, strengthen your ability to coordinate your own supports and increase your independence. A Bedford Support Coordinator can help you:

- Understand your NDIS Plan
- Identify services that will meet your unique needs
- Become more confident in talking and working with services providers
- Make sure your services are being delivered as promised

We offer two tiers of Support Coordination to suit your individual needs:



Support Coordination

Assistance to connect you with informal, mainstream and funded supports in line with your NDIS Plan. Support Coordination focuses on resolving service delivery issues, regular monitoring of supports and crisis resolution throughout the duration of your plan.



Specialist Support Coordination

A time-limited service that includes all activities outlined in Support Coordination, plus specialist supports for more complex and high-risk situations. Our team of specialist staff will support you to gain confidence and make the right connections in your community.

Alternatively, you can choose individual services from the above packages and build your own, which is charged per hour.

Do I need Support Coordination?

If your circumstances make it difficult for you to understand information and actively participate in meetings, you are lacking confidence at this stage of your life or need support to make informed decisions, you may want to consider Support Coordination. If you would like this service, remember to ask for it during your planning meeting. The NDIA will decide if you need Support Coordination, and at what level.

Why Bedford?

Bedford understands the NDIS can be overwhelming, so we want to make the process as easy and enjoyable as possible. Our experienced, trusted and dedicated support staff will work directly with you to make sure you are connected with the services and activities of your choice.

Bedford offers flexibility to suit your needs and help build the future you want.

As a registered NDIS service provider, Bedford's Support Coordination services are independent and separate from our disability support services. We will always offer unbiased support and respect your decision to choose any provider.

Talk to us today about including Support Coordination in your plan. Call 1300 BEDFORD – we're here to help!

bedfordgroup.com.au

Pictured: NDIS Partner and Bedford Support Coordinator Juli pictured with Taylah and Hayden